

Hello everyone, my name is Anna and I'm from the family registry office in Tallinn. I will introduce you to the services we offer.

Slaid nr 2

Self-service portal consolidating the services of the Estonian Population Register - e-population register, where each person gets an overview of their data by entering the program with an ID card (mobile ID; smart ID). You can order proof for various family events, register the birth of a child, change your place of residence, check who has registered their place of residence to your property and, if you wish, change your means of communication, such as e-mail address and telephone number.

Slaid nr 3

Current services:

- REPEATED EVIDENCE OF A FAMILY EVENTS

Certificates that can be made are birth certificate, marriage certificate, divorce certificate and change of name certificate.

Certificates can be ordered in Estonian, English, German or French. Also as CIEC certification or with a multilingual standard form. Certificates can be issued either on paper or electronically encrypted by e-mail.

As recurring family event documents are subject to a fee, the state fee can be paid online via a bank link.

- SUBMISSION OF BIRTH REGISTRATION APPLICATION AS AN E-SERVICE

If the health care provider has forwarded the certificate to the population register, the application for registration of birth can also be submitted by parents, including those who are not married, in a secure online environment.

Determining of paternity takes place by submitting an e-application and the parents make a choice regarding custody of the child (joint custody or sole custody of the mother or sole custody of the father). The child's first name and surname are also chosen (either the mother's surname, the father's surname, or another surname if the parents have a personal connection with the naming tradition in another language).

Parents of children born at home cannot submit a birth registration application as an e-service, as the data on the medical birth certificate is not available in the population register.

- **CHANGE OF RESIDENCE IN THE E-POPULATION REGISTER**

The residence notice is submitted by a person upon settling in Estonia, settling abroad from Estonia or moving from abroad to Estonia. In order to register the residence of a minor child, the consent of the other parent with custody must also be given to the official. Consent must also be given if the residence of a minor child is presented abroad from Estonia or vice versa. It cannot be reached to the responsible official without the signature of the other parent.

Persons who have settled at one address together can submit a joint residence notice. Everyone can sign into the e-portal.

If the person is not the owner of the room indicated in the notice of residence, he or she shall attach a copy of the document certifying the right to use the room (eg lease agreement) to the notice of residence.

Once the application has been completed and the required signatures are available, the application will be moved to the official's desk. When the official has completed the residence notification procedure, the petitioner will receive a notification of the change of residence in the e-population register together with the starting date.

Slaid nr 4

It is worth noting that there has been a significant increase in the demand for a standard certificate form. This is a uniform form of the European Union, accepted by the countries that have signed the agreement. We started issuing the certificate in spring 2019 and it is becoming popular. It's time-consuming, since in addition to the standard form, which has to be filled in separately, a certificate of civil status is issued together with the certificate. It also involves a large amount of paperwork.

Slaid nr 5

The table shows that e-applications for the issuance of civil status certificates account for 55% of the total number of applications, but among these, 55% of

the certificates requested are issued in paper form, i.e. on the spot, and 45% of the e-application certificates requested are issued electronically.

Reasons why a significant number of paper certificates are issued on the basis of e-applications:

A person orders an electronic certificate, but it may not be suitable for submission to a foreign country. Electronic certificates are digitally signed and are not intended to be printed out.

A person subscribes to an encrypted electronic certificate sent to an email address but has no way of opening it. The encrypted certificate can only be opened with an ID card (not possible with Mobile ID and Smart ID).

You cannot use the e-service to request an extract from the population register, a marriage certificate, a sex change certificate or a death certificate.

Slaid nr 6

Filing e-applications for residence registration has become popular, but the role of the official in processing applications is still quite large and the service is not fully digitalised.

Slaid 7

Birth registration in office and through e-service. As you can see, the most popular is registering births via e-service.

Said 8

Upcoming developments

The submission of applications for vital statistics is being modernized in order to introduce electronic administration specific to e-government. We bring out the updates that are coming.

- SUBMISSION OF A MARRIAGE APPLICATION AS AN E-SERVICE

You do not have to come to a vital statistics office to submit a marriage application if the marriage application confirmed by a digital signature is submitted in a secure online environment. – comes to force on 30 December 2022.

The e-service is created only for the submission of a marriage application, the obligation to go to the vital statistics office on the day of the marriage remains.

The legislation sets out the precise conditions and the e-service will be set up in stages.

It starts with marriage applications, where the data of the parties already exist in the population register and additional documents do not have to be submitted. Such as applications for marriage of Estonian citizens or foreigners legally residing in Estonia (provided that the data of the persons are available in the population register). The circle of service users will then be expanded as far as possible.

If the couple submits an electronic application, they can also indicate their wish about the time and place of the marriage. It is up to the official to decide whether the marriage can take place at the desired time and place.

If the application is submitted in the e-service, the choice of the property relationship in the same e-service will be explained.

- SUBMISSION OF A DIVORCE APPLICATION AS AN E-SERVICE

Just like the marriage e-service I have mentioned -

You do not have to appear at the vital statistics office to submit a divorce application if the application confirmed by a digital signature is submitted in a secure online environment. - will come to force on 1 December 2024.

While the e-service is being created for submitting a divorce application, the obligation to go to the vital statistics office in person on the day of the divorce remains.

Thank you all